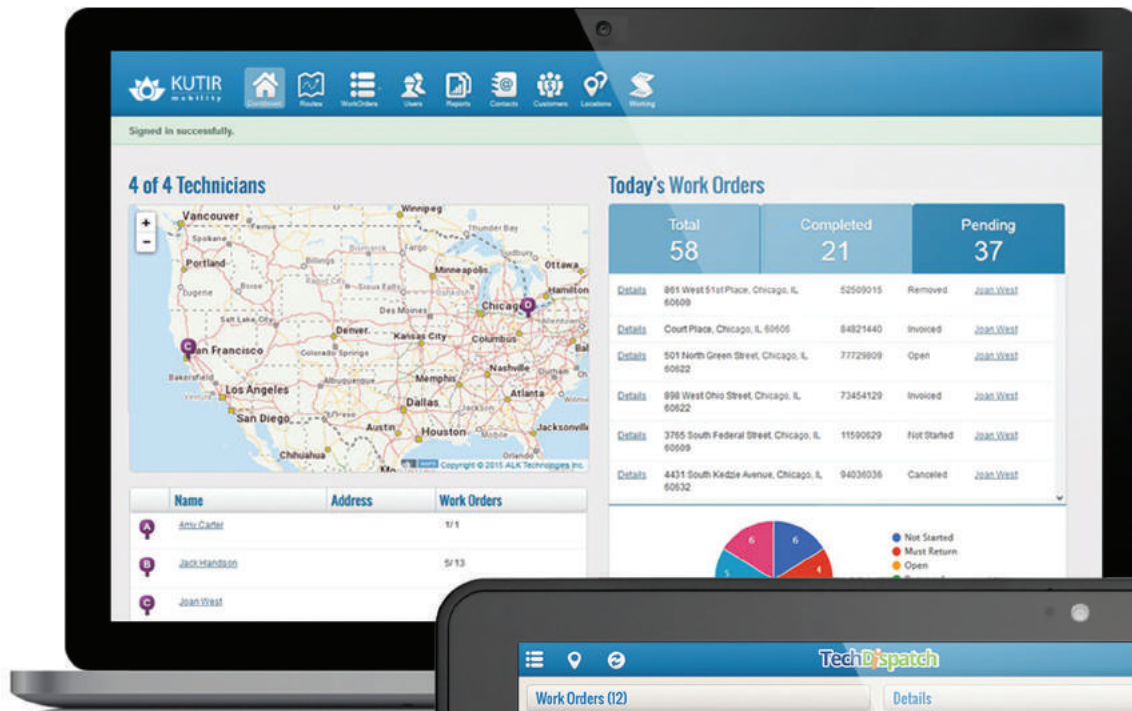# TCG
## www.tcgbarcode.com

## KUTIR mobility
## TechDispatch™

"Before TechDispatch™, our mobile workers made three to four calls a day. Now they handle hundreds of stops. TechDispatch™ has reduced our workloads and misinterpretations. On the clerical and reporting side, we have minimal handling of data. It's as close to automatic and error-proof as it gets."

"I received an email from my client saying we reached our 10,000 goal. This was several months ahead of the completion date, and she was very pleased. TechDispatch™ has given us the edge in maximizing our profits, too. Our overhead, fuel and labor costs have all gone down. It's made a significant difference."

**Pat Smith**
Service Manager, Thompson Electric Company

## www.tcgbarcode.com
## (410) 239-6808

# TechDispatch™

## MANAGING THE FIELD:
## MOBILE & DISPATCH PRODUCTIVITY

TechDispatch™ is an easy to use cloud-based work order management solution that enables dispatchers to efficiently manage their work orders, helps improve customer satisfaction and helps you to grow your business.

From long term contracts to one-time jobs, TechDispatch™ makes it easy to improve your field team's efficiency.

- SCHEDULE work by day, time or by person
- DISPATCH the right job to the right person
- ELIMINATE paperwork errors & unnecessary drive time
- IMPROVE your operational efficiency
- VIEW reports on your operations
- DELIGHT your customers and staff

## SERVICE TECHNICIAN Mobile Application

Key highlights of the mobile application used by field technicians:

- Device agnostic: Works on a wide variety of Android and iOS tablets, rugged mobile computing devices & smartphones
- Works in on-line and off-line modes
- Automatically synchronizes mobile data with the backend
- Customized work flows to guide the technician
- Route navigation with turn-by-turn directions
- Scan barcodes
- Capture images
- Capture signatures & get electronic service delivery confirmation

## DISPATCH OFFICE APPLICATION
## (WEB-BASED)

Among other things, the Dispatch System includes work order management, technician assignment and real-time tracking.

Key highlights include:

- Multiple version for differing business needs
- Dashboard View to see status of the entire system including open & completed Work Orders
- Assign tasks to technicians based on their training, availability, proximity to a client location etc.
- Dispatch field service technicians
- Schedule tasks
- Track location of technicians in real-time
- Create either manual or optimized work order routes
- Customize work-flow tasks to be performed by technicians
- Manage accounts
- Manage and track inventory and parts in warehouse, truck on on-hand with technicians
- Create customized reports, invoices and billing
- Integrate with existing business applications
- Deployed in the cloud (SaaS)

## REDUCE ERRORS,
## REDUCE MONTHLY SPEND

Use Kutir Mobility's Quick Analysis Tool, available upon request, to estimate monthly spend if you are using a cellphone-based or paper-based Work Order process.

iOS | android

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