# NASA SEWP VI

## ORDERING GUIDE

**TCG Barcode Solutions**
The Culver Group, LLC

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|---|---|
| **SEWP VI Contract Number** | 80TECH26D0143 |
| **Unique Entity Identifier (UEI)** | **PCVGEY2MGMF4** |
| **Contract Category** | Category A - ITC/AV Solutions |
| **Contract Type** | Multiple-Award Government-Wide Acquisition Contract (GWAC) |
| **Period of Performance** | November 1, 2026 - October 31, 2036 |
| **SEWP Fee** | 0.34% |
| **Business Type** | Service-Disabled Veteran-Owned Small Business (SDVOSB) |
| **Office** | 314 N Queen St, Ste 11<br>Littlestown, PA 17340 |

This guide provides ordering, contact, support, and program information for customers using TCG Barcode Solutions' NASA SEWP VI contract.

**SEWP Contracts Team**
sewp6@tcg-llc.net
410-239-6808

**Version 1.0 | September 2026**

# SEWP VI Overview

NASA SEWP VI (Solutions for Enterprise-Wide Procurement) is a Government-Wide Acquisition Contract providing Federal agencies and their approved contractors access to Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services. TCG Barcode Solutions is a Category A Contract Holder.

## About TCG Barcode Solutions

TCG Barcode Solutions provides barcode, RFID, printing, enterprise mobility, software, and related technology solutions with a government-first focus. TCG works with customers to identify appropriate technology, support procurement, and remain engaged after delivery.

## What's in Scope for SEWP VI?

SEWP VI provides a broad suite of Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services. The contract is organized into three scope categories: Category A - ITC/AV Solutions; Category B - Enterprise-Wide ITC/AV Service Solutions; and Category C - Mission-Based ITC/AV Service Solutions. TCG's award is in Category A.

## Fair Opportunity

Contractors are provided fair opportunity at the individual order level as appropriate under FAR Part 16.505(b), including use of SEWP RFQ tools. For formal RFQs or Market Research Requests, TCG may respond only with items available on its SEWP contract, and quoted prices may not exceed the applicable price in the SEWP database of record at the time the quote is issued. Unless an RFQ specifically permits partial quotes, the response must address all requirements.

> **Full Fair Opportunity Clause:** The complete A.1.13 Fair Opportunity and Requests for Quotes clause is posted on TCG's NASA SEWP VI webpage at tcgbarcode.com/nasa-sewp-vi/.

# How to Buy Through TCG

## 1. Request a Quote

Federal customers may contact TCG's SEWP team for assistance developing a requirement and obtaining a quote for eligible hardware, software, or services. Troy DeZwart and Tim Myers are the primary points of contact for all TCG SEWP VI activity.

**SEWP Contracts Team:** sewp6@tcg-llc.net | 410-239-6808

## 2. Agency Procurement Process

Each agency establishes its own internal process and forms for Purchase Requests and Delivery Orders issued against a SEWP contract. Typically, an end user defines the requirement and generates a Purchase Request, which is routed through the agency's procurement office.

## 3. Delivery Order Processing

A valid Federal Agency Delivery Order form and associated Delivery Order number may be used. Delivery Orders are issued by the ordering agency, not by the NASA SEWP Program Management Office. The SEWP PMO reviews, processes, and tracks issued Delivery Orders and forwards them to the appropriate Contract Holder.

## 4. Agency-Specific Requirements

Ordering officials are responsible for complying with their agency's policies for issuing orders through contract vehicles and GWACs. Order modifications must also be routed through the SEWP Program Management Office in accordance with SEWP procedures.

**Troy DeZwart**
SEWP Program Manager
troy@tcg-llc.net
410-239-6808 ext. 105

**Tim Myers**
SEWP Deputy Program Manager
tim@tcg-llc.net
410-239-6808 ext. 101

**TCG NASA SEWP VI:** tcgbarcode.com/nasa-sewp-vi/

# Program, Warranty & Post-Delivery Support

## Single Point of Contact

TCG's SEWP team serves as the front door for SEWP-related questions before and after an order. Customers may contact Troy DeZwart, Tim Myers, or sewp6@tcg-llc.net for assistance.

## Installation, Warranty & Extended Warranty

TCG serves as the initial point of contact for installation questions, basic warranty, extended warranty, and post-delivery product issues involving products purchased through TCG's SEWP VI contract. TCG will triage the issue, provide assistance when possible, and coordinate with the applicable manufacturer or service provider when manufacturer-level support, warranty service, repair, replacement, or other escalation is required.

## Technical & Software Support

For technical or software support, customers should contact TCG first. TCG will review and triage the issue and determine whether it can be resolved directly or should be escalated to the applicable manufacturer or software provider. TCG will assist in coordinating the appropriate support path.

## Problematic Orders & Other Post-Delivery Issues

Customers experiencing order-status, delivery, discrepancy, damage, product, warranty, return, or other post-delivery issues should contact the TCG SEWP team. Troy DeZwart and Tim Myers are the primary escalation points and will coordinate resolution with the appropriate distributor, manufacturer, carrier, software provider, or other party as necessary.

**SEWP Contracts Team**
sewp6@tcg-llc.net
410-239-6808

# Contacts & Resources

## TCG SEWP VI Contacts

**Troy DeZwart**
SEWP Program Manager
troy@tcg-llc.net
410-239-6808 ext. 105

**Tim Myers**
SEWP Deputy Program Manager
tim@tcg-llc.net
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## TCG Office

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**UEI: PCVGEY2MGMF4**
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Littlestown, PA 17340
410-239-6808

## Online Resources

**TCG NASA SEWP VI:** tcgbarcode.com/nasa-sewp-vi/
**NASA SEWP:** www.sewp.nasa.gov

## NASA SEWP Program Management Office

SEWP PMO Hours: Monday-Friday, 7:30 AM-6:00 PM ET
Customer Help Desk: (301) 286-1478
Email: help@sewp.nasa.gov
Website: www.sewp.nasa.gov

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